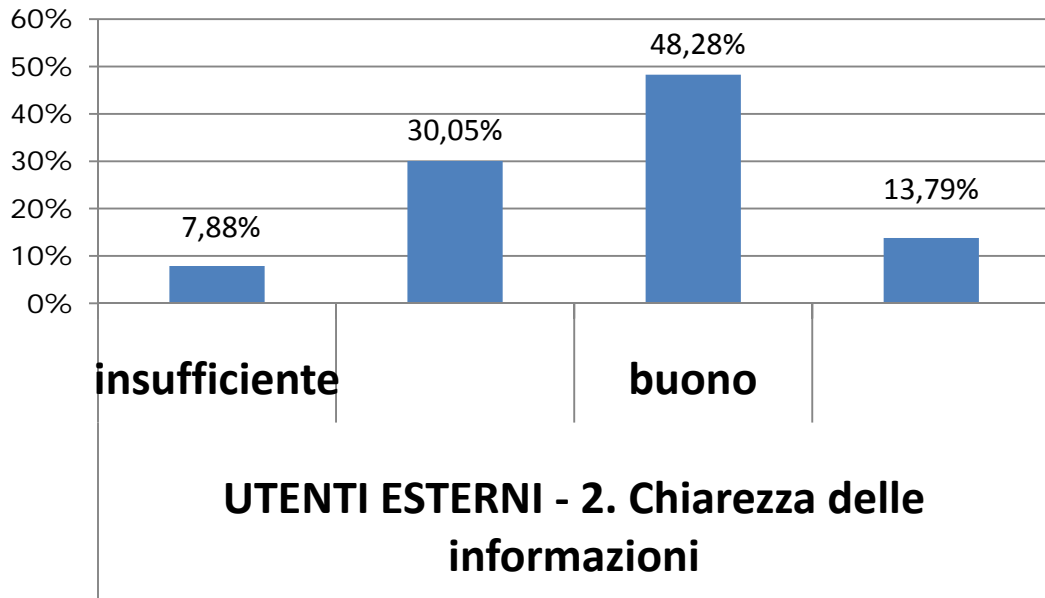


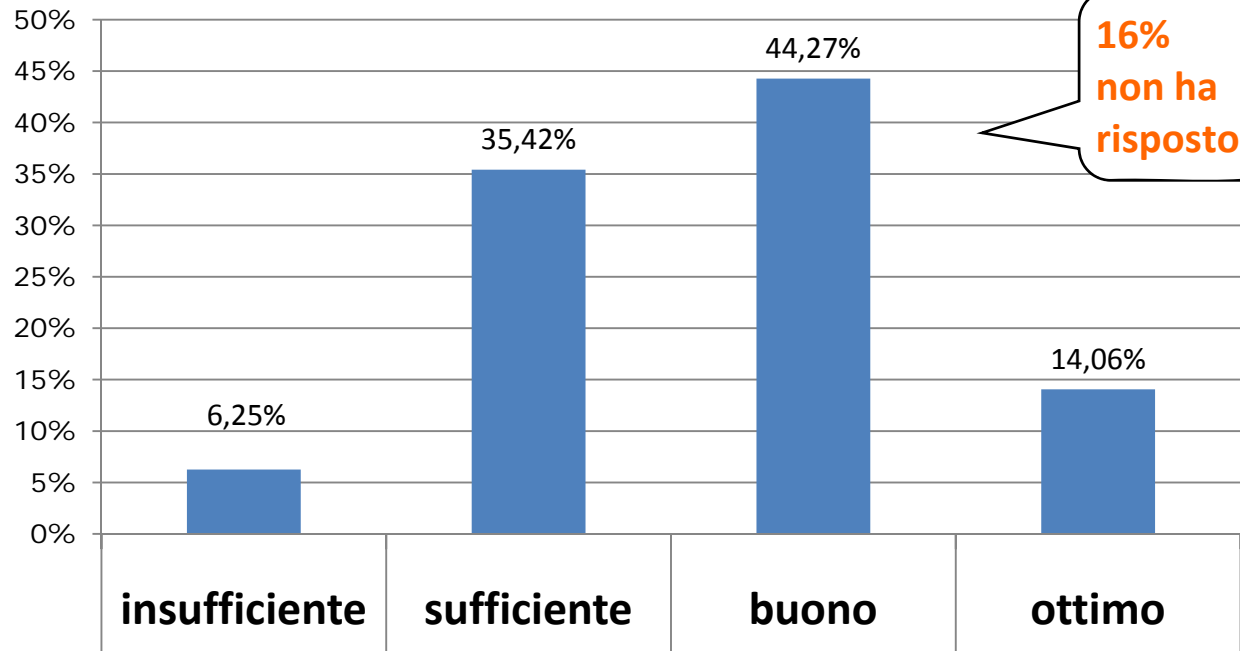
5% non ha risposto

**UTENTI ESTERNI - 1. Tempi di attesa**

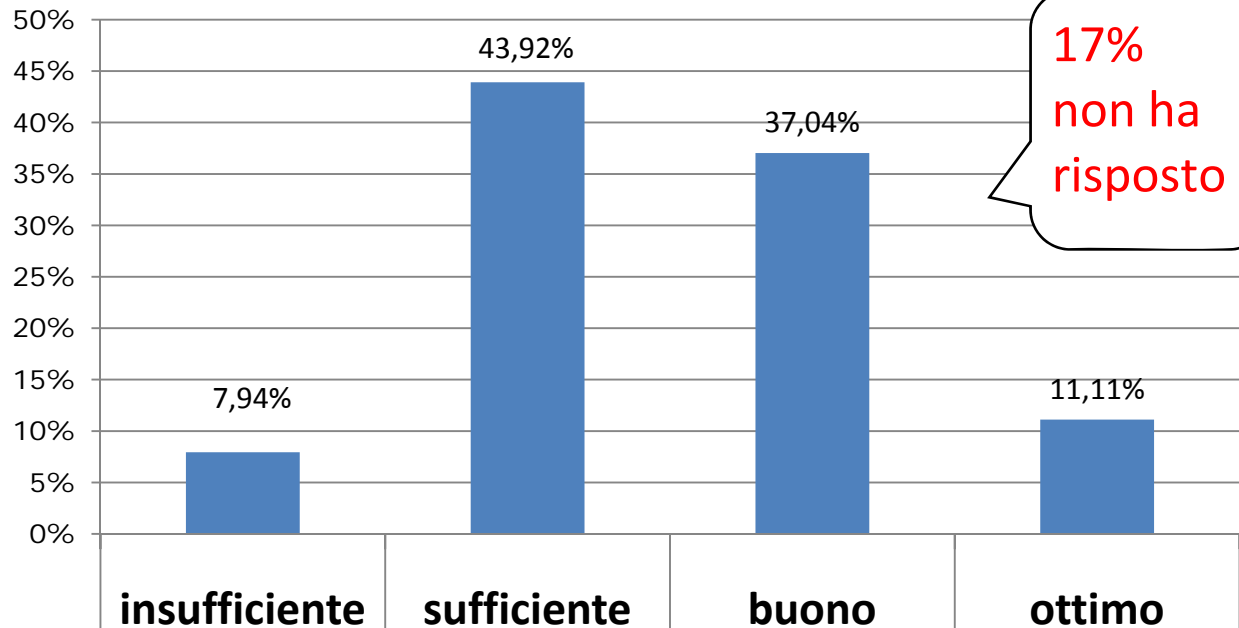


**UTENTI ESTERNI - 2. Chiarezza delle informazioni**

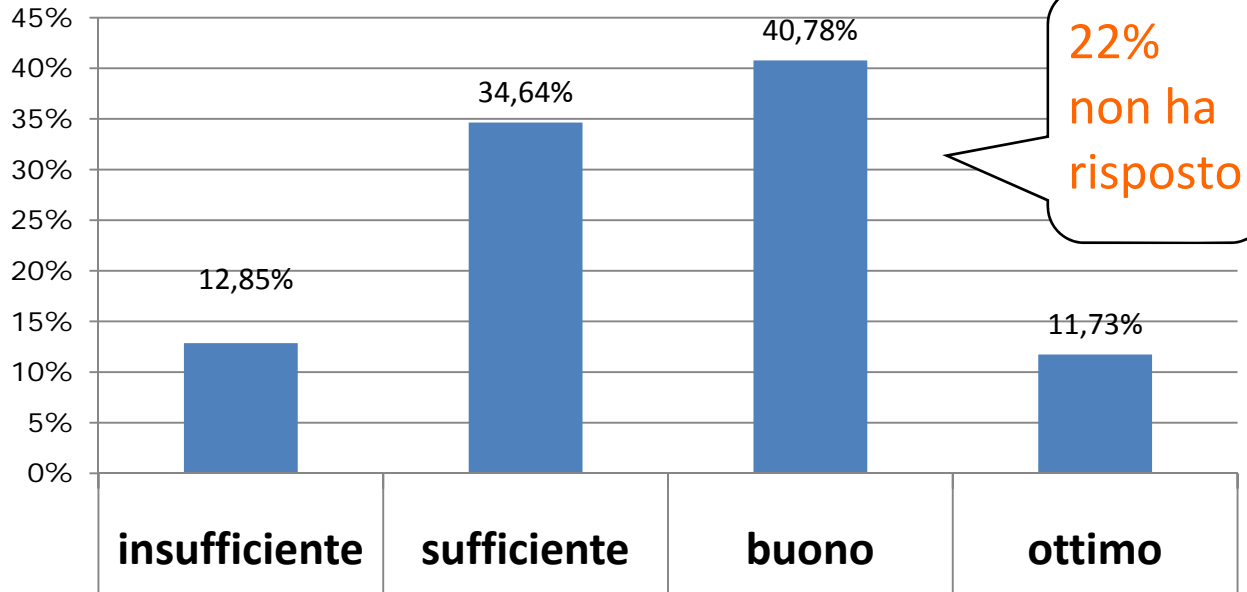
11%  
non ha  
risposto



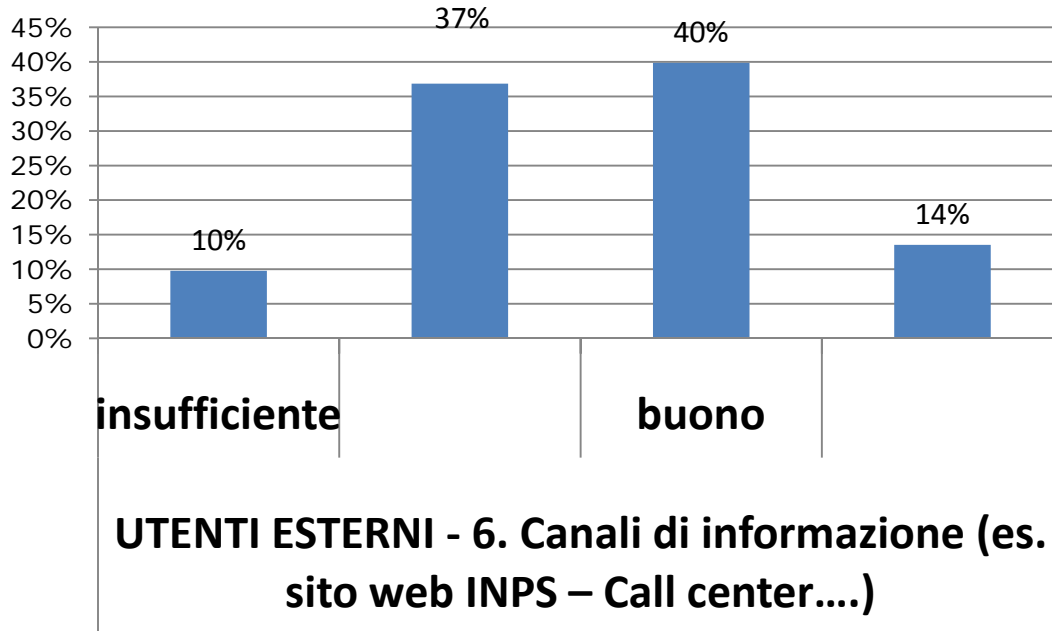
**UTENTI ESTERNI - 3. Correttezza delle informazioni**



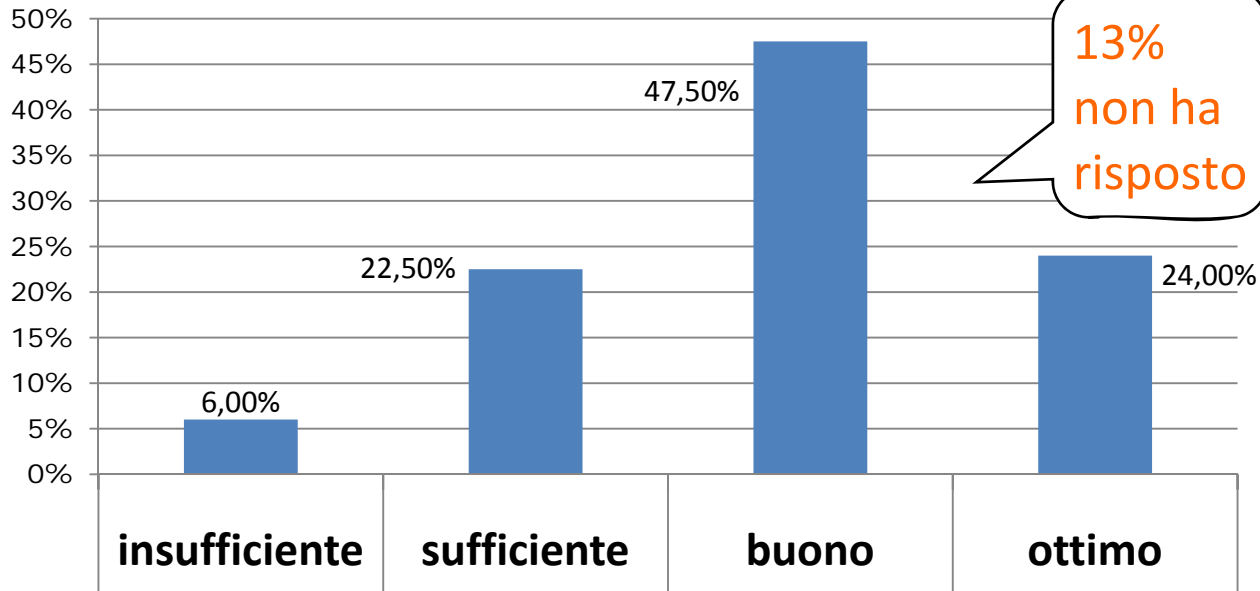
**UTENTI ESTERNI - 4. Comprensibilità della modulistica**



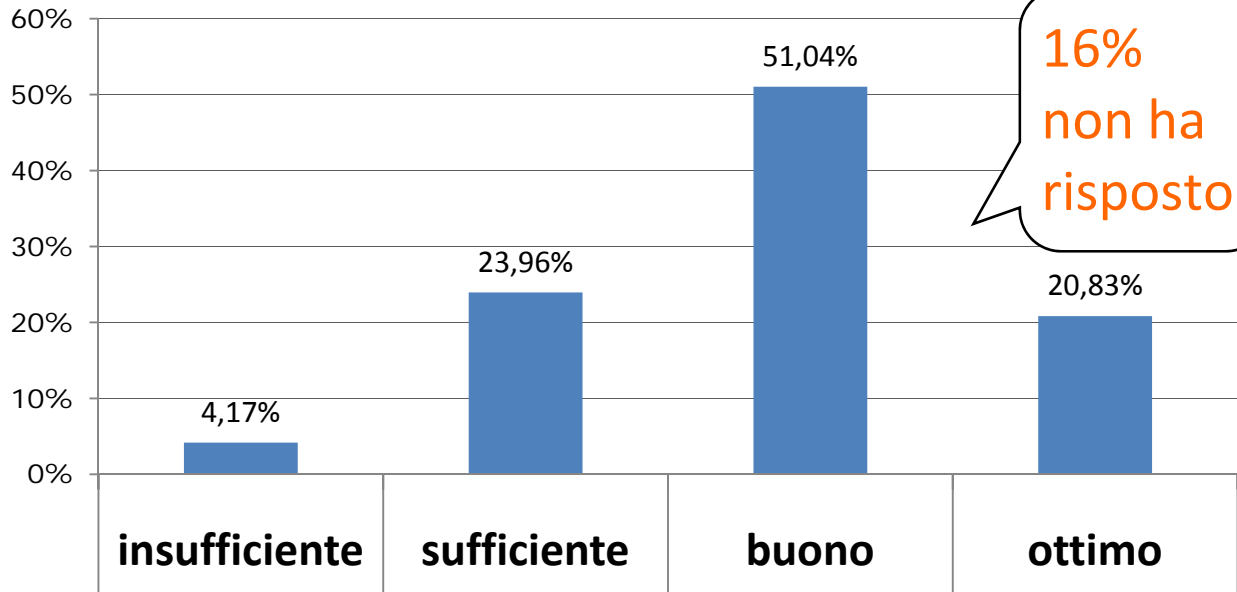
**UTENTI ESTERNI - 5. Tempestività nella erogazione delle prestazioni**



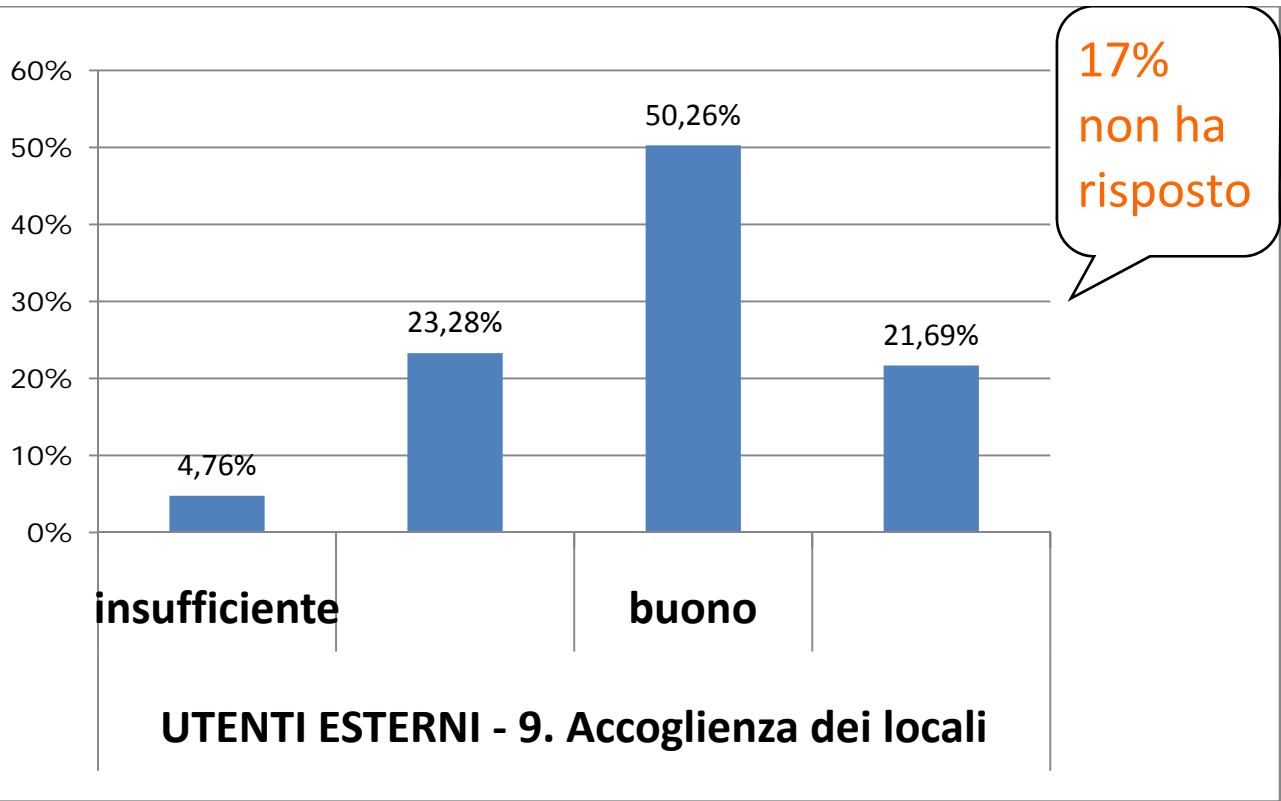
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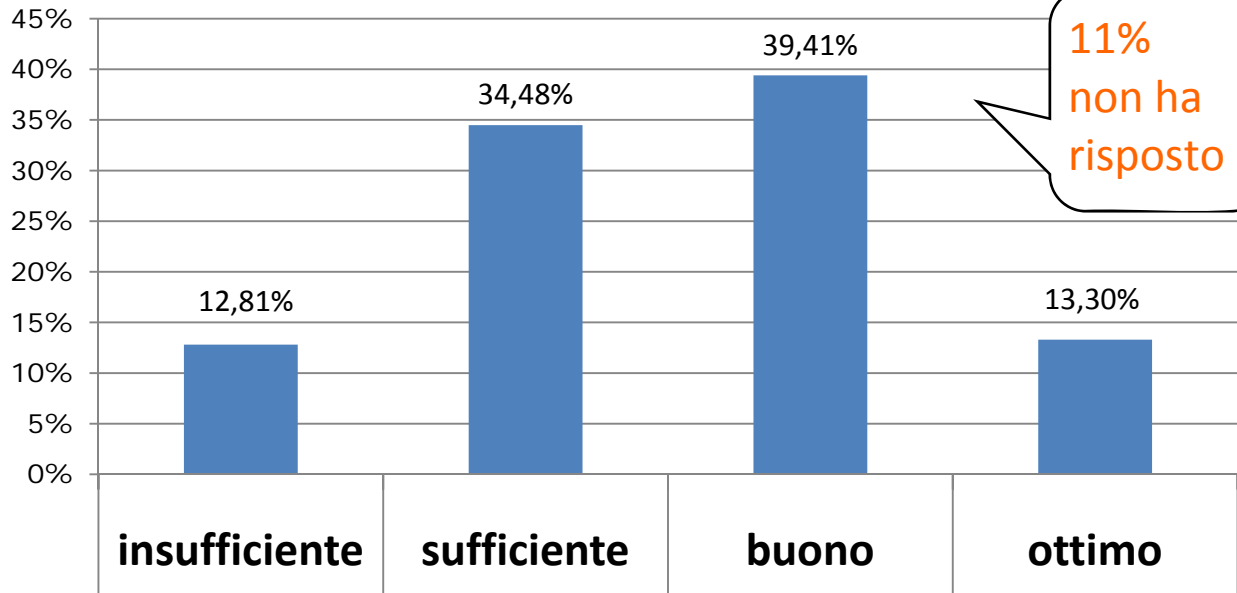


**UTENTI ESTERNI - 7. Cortesia, disponibilità e capacità d'ascolto degli operatori**

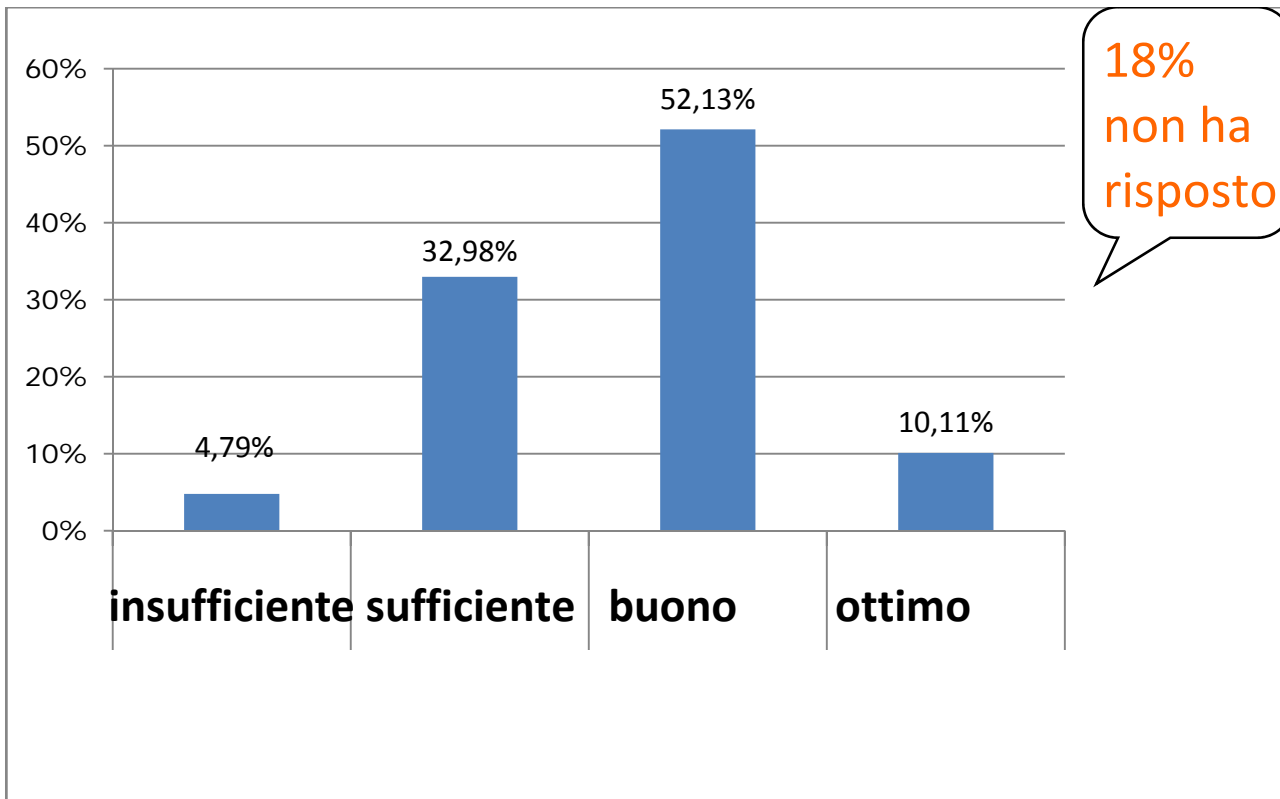


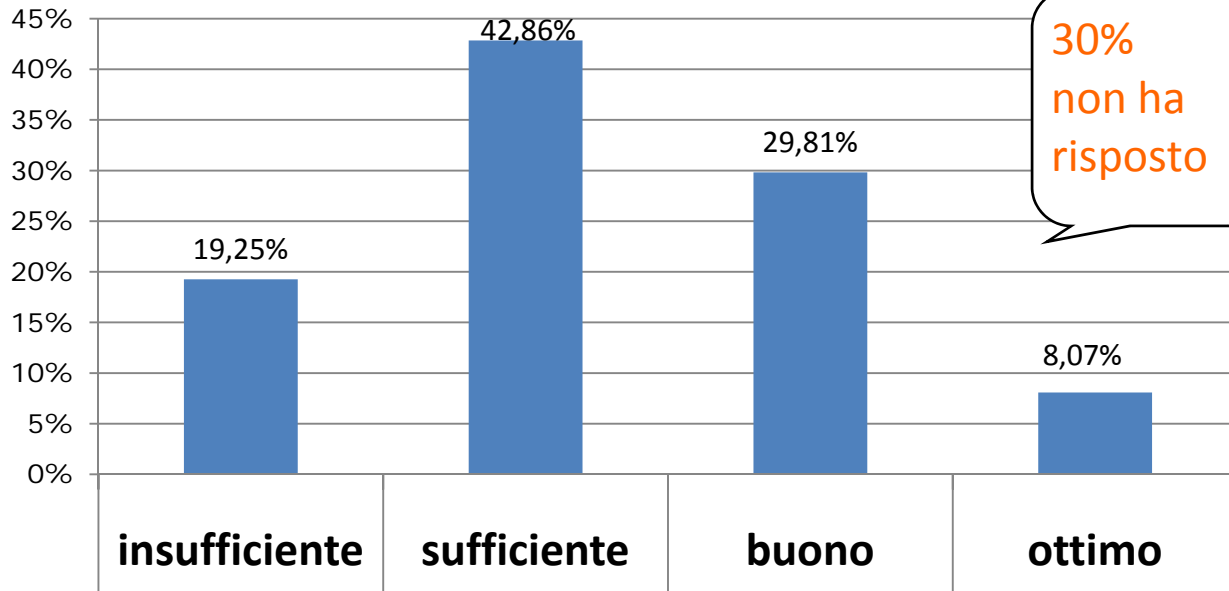
**UTENTI ESTERNI - 8. Competenza e professionalità del personale**



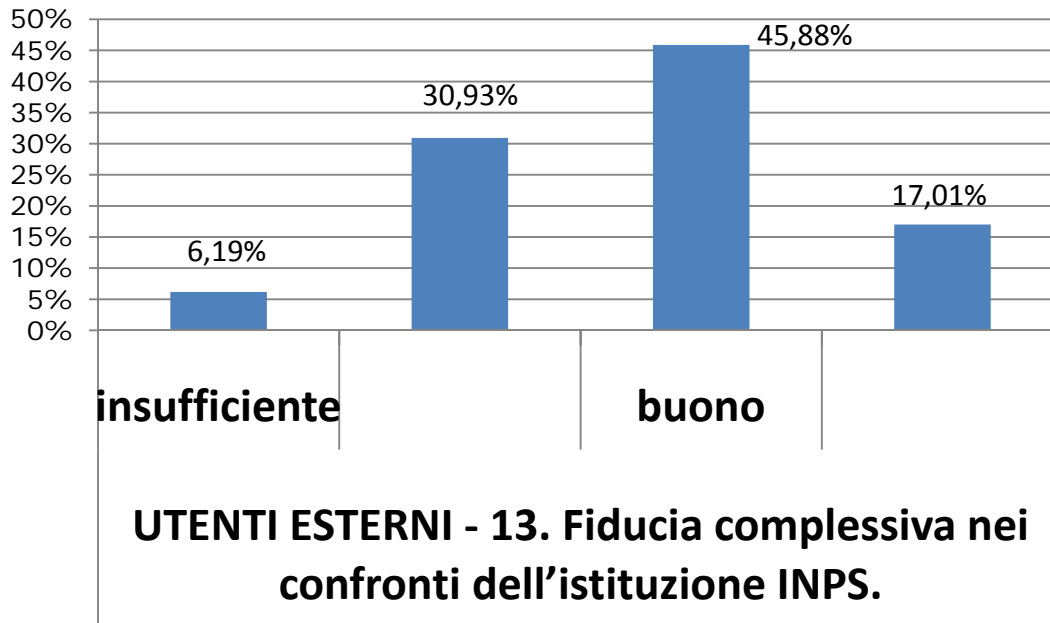


**UTENTI ESTERNI - 10. Facilità di accesso interno ed esterno ai locali**





**UTENTI ESTERNI - 12. Servizio telefonico fornito della Sede**



15%  
non ha  
risposto